A New Way to Apply for Mass Transit Benefits

Beginning June 23, 2009, individuals applying for mass transit benefits will be able to do so using a new web-based portal. Individuals currently enrolled will also be able to make changes to their status in the program and, if need be, can withdraw from the program all together, using the new portal.

Why automate the application?

CONVENIENCE, CUSTOMER CARE, CONTROLS, AND TIMELINESS

Applicants can apply at the click of a mouse, using a CAC-enabled, web based application. The system will provide quick and convenient access to applying for benefits. No more faxing or scanning of paper is needed.

AUTOMATED STATUS NOTIFICATIONS

APPLICANTS will receive status notifications via email throughout the review and approval process. SUPERVISORS will receive their employees' applications via simple email notifications and a link to the application and COMPONENT REVIEWING OFFICIALS approve online.

CHECKS AND BALANCES MET

The automated review process ensures appropriate reviews are made prior to the applicants acceptance into the program.

For additional information visit:
http://www.whs.mil/DFD/Info/NCRTransitSubsidy.cfm